

# Productivity During Pandemic: Prodoscore Deep Dive



Research conducted and validated by  
third-party Data Science team, in  
partnership with the Prodoscore  
Research Council

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 **Prodoscore**<sup>™</sup>  
Productivity Intelligence

# Overview



**Managing Labor  
Demands**



**Classifying Employee  
Performance**



**Employee  
Segmentation and  
Engagement**

# What insights can we gather to manager labor demands?

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**Average  
employment  
tenure\***

1 year, 3 months



**Least # of  
employee  
exits (0%)\***

Jan - March

**Highest # of  
employee  
exits  
(54.2%)\***

May

*\*Based on 42 active  
and inactive  
Prodoscore employees  
from January 2019 -  
September 2020*

# How to classify employees by performance

## Employee Productivity Performance Clusters

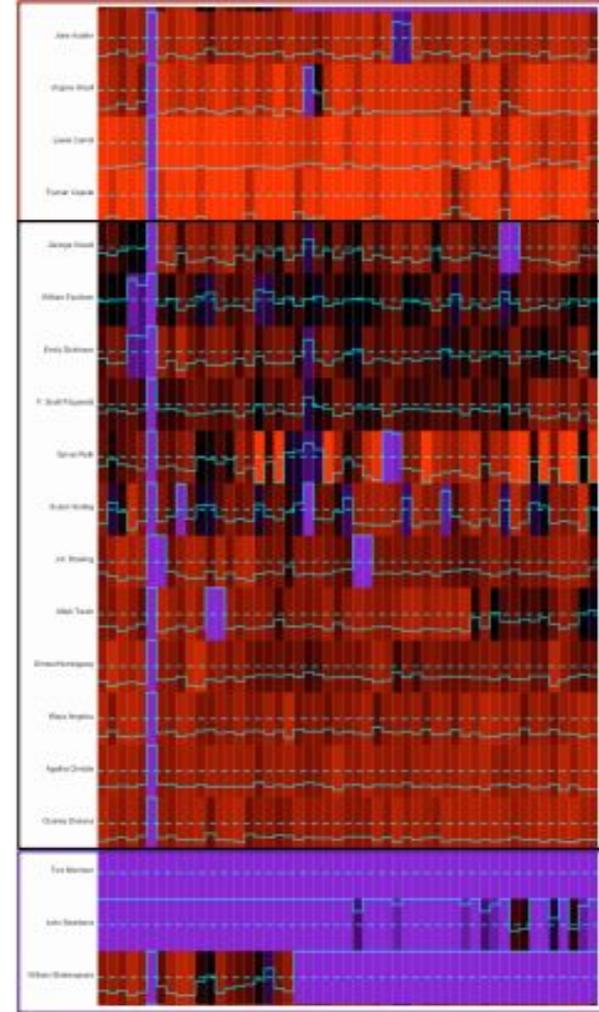
- Employees are segmented into 3 clusters, color coordinated based on performance, showing changes in performance over time
- Prodoscore provides a signal that allows organizations to cluster people based on specific indicators, dynamically showing how similar various groups of performers are

*\*Based on employee data from July 2020 - September 2020*

High Performers

Average Performers

Low Performers



## How Employees Segment and Prioritize Technology

- Average Performers spread their time among multiple platforms
- High and Low Performers spend more time engaged in a single platform
  - High Performers may leverage or develop their strengths through mastery practice design to become more effective while Low Performers focus their attention on platforms with smaller returns



# Changes in Employee Engagement

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- Virtual work engagement more than doubled when comparing cloud-based work from March 2019 to March 2020 → The pandemic has changed the way people interact with work, leading to increases in employee engagement
- Engagement remained high when comparing March to September 2020 → WFH led to increased engagement

