Productivity is Down in 2021 Compared to 2020

Research conducted and validated by third-party Data Science team, in partnership with the Prodoscore Research Council

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Prodoscore Data Set

TIMEFRAME: January 2020 - August 2021

- **EMPLOYEE RECORDS**: 4,801
- **ORGANIZATIONS**: 156
- **DATA POINTS**: 32,189,658
- **OFFICE SUITE**: MS 365 + Google Workspace

All subsequent data validated by third party Data Science team for the Prodoscore Research Council.
Productivity vs. the Pandemic

Productivity dropped every time we saw a COVID surge.
Work Hours

Month over month, the work day is getting shorter in 2021
Year over Year Productivity

When comparing productivity year over year, there was a decrease in 2021.
Productivity for the high and average productivity group started to dip in 2021.
2021 saw a massive drop in calendar time compared to 2020
High productivity employees are relying more on messaging and chat in 2021.
Other Productivity Tool Activity

Email

Voice and Video

Web Browser Based Activity

Documents

CRM